

# PhoneSuite® VoIP

## Successful hotel owners like you know...

How important it is in today's hospitality market that your hotel phone system has the features you need — at your fingertips — to meet guests' expectations and franchise requirements.

## That's why —

PhoneSuite has developed a range of communication products that meet the needs of economy and limited-service franchise hotels by offering the same customer-centric features as the upscale hotels — *without the high costs.*

### Ask us how you can —

*Meet or exceed franchise requirements.*

*Reduce your operating cost and improve your image with automated call answering.*

*Save valuable time and resources with an easy-to-use phone system that requires little supervision — **eliminate hours of tedious training.***

*Integrate seamlessly with your Property Management System.*

*Consolidate costly analog phone lines with the T1 trunk interface.*

*Put the focus back on customer care, not administrative tasks.*

## Why PhoneSuite —

- We design and manufacture PhoneSuite in the USA — passing the savings on to you.
- Solid dependable company with 20 years in the communications industry.
- Technology that is focused on hospitality — *Designed by hoteliers for hoteliers.*
- Outstanding support, service, and dedication to our customers.
- Proven technology installed in hotels throughout the United States and Canada.
- PhoneSuite is an approved vendor for most economy and limited-service brands.
- Proud allied members of American Hotel & Lodging Association and the Asian American Hotel Owners Association.
- Installed by experts in hospitality technology for years of reliable service.



A Voice Over IP system designed specifically for mid-scale, boutique, economy and bed and breakfast properties with all of the features you and your guests expect at an unexpectedly low price.

**For Your Guests:**

- Automatic or manual cash (blocked) or credit card (open) long distance control.
- Answer detection ensures guests are only billed for completed calls, not busy or no-answer.
- Optional suite cloning provides two separate guest room lines with one guest phone number.
- Set wake-up calls from either guest room or the front desk; guests hear a professional voice greeting.
- Voice mail automatically turns message waiting light on and off.
- Emergency 9-1-1 calls are given priority and immediately notify the front desk.
- Direct inward dial option allows outside calls to ring directly to rooms.
- Speed-dial compatibility with programmable guest room phone buttons.
- Optional Auto Attendant allows callers to reach guests even when the front desk is closed.

**For Your Front-Desk and Administrative Staff:**

- Easy to use soft consoles install on your reservation system workstations or stand alone systems
- Handle up to four simultaneous calls (four answer/hold positions per console).
- Guest name display at front desk console
- Easy check in/out automatically sets dialing restrictions, resets voice mail, and deactivates the phone upon check out.
- Seamless interface to PMS for posting phone call charges, room status updates, and guest-in-room name assignment.
- Enter status codes from guest rooms to notify PMS of room status and availability.
- Set credit limits, track costs, print and store calls automatically at check-out with our Call Accounting option.
- Answer, take messages, and transfer calls with our Auto-Attendant and Voice Mail options.
- Wake-up call monitoring tracks answered and missed wake-up calls.
- Incoming calls on toll-free lines can be blocked from transfer to guest rooms.

**For Your Manager:**

- Perform most console functions from a cordless phone, giving freedom to move about the property.
- Answer incoming trunk calls from any administrative extension.
- Compact main cabinet takes up little space and in most cases will operate with existing wiring.
- T1 and PRI Digital trunk interface with Direct Inward Dialing (DID), Dialed Number Identifications Service (DNIS), and Caller ID (PRI only).
- Full featured Polycom VoIP display telephones

To learn more about Phone Suite please call **800.399.5295**  
or visit our website at **[www.TechnologyAtWork.net](http://www.TechnologyAtWork.net)**